

PROCEDURE FOR TRANSPORTATION OF MORTAL REMAINS OF INDIAN NATIONALS

With the objective to streamline and expedite the process of Public Health Clearance for transporting human remains to India, Government of India has introduced an e-Clearance for Afterlife Remains (ECARe) portal <https://ecare.mohfw.gov.in>. The portal is aimed at integrating all stakeholders on a single all-in-one interface, including the consignee, Airport Health Organizations (APHOs) and airline.

Procedure to be followed for transportation of mortal remains:

1. Lodge a report with the nearest police station,
2. Rush the mortal remains to a hospital and get a death certificate
3. Inform the next of kin in India
4. If required, contact a funeral/casket agency for the embalming, preservation and transportation of the body
5. The coffin needs to be sealed in presence of officials of Embassy of India before transportation
6. Visit Indian Embassy with copies of the police report, death certificate, medical certificate (Embalming certificate) and the passport of the deceased. Embassy will issue a death registration certificate and NOC and return the passport after cancellation,
7. Visit the portal <https://ecare.mohfw.gov.in> or scan the QR code given below for obtaining requisite clearance. A user Id and password are to be created for registration and obtaining clearance.

QR Code



Following documents are required to be uploaded on the portal:

- Embalming Certificate
- Death certificate
- NOC from Indian Embassy
- Cancelled copy of Passport
- Certificate of packaging of Human Remains as per WHO guidelines
- [Optional] Certificate or endorsement by the consignee
- [Optional] Supporting Documents (Medical History or others when requested)

N.B. - Please note that the Indian Embassy does not have any provision to bear any expenses with regard to any of the above. Nor can the Indian Embassy take the responsibility of sending to India or disposal of the body etc. of any deceased. The responsibility of doing so is that of the employer, in case of a worker, or that of friends and/or relatives of the deceased. The Indian Embassy only assists in doing all the paperwork required. For cases of death, our officials are available round the clock to do the necessary paperwork without charging any emergency fees. The fee for obtaining the Death Registration Certificate is LE 5/-. For compensation arising out of industrial accidents, the above mentioned procedure has to be followed in addition to the formalities for compensation/insurance claim as per the agreement with the Company/Employer. In all other cases, the normal court procedure is to be followed to get compensation. Indian Embassy can assist in the follow up of such cases, but does not have any locus-standi to act in case of inadequate or delayed payment of compensation.